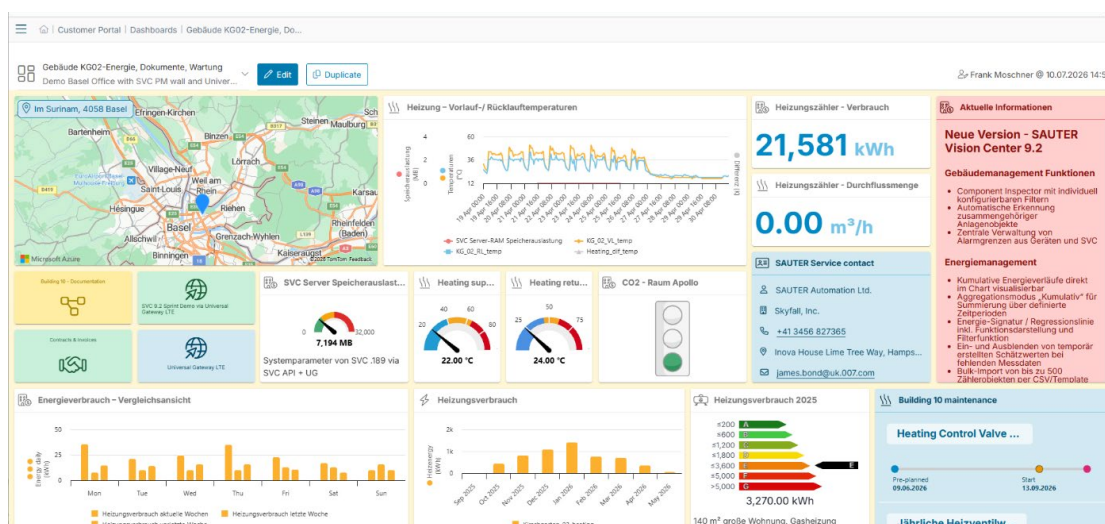


20.07.2026

Customer Portal

Greater transparency, less effort: SAUTER continues to enhance the Customer Portal for building operations

Basel – Digitalisation only delivers real value when information is readily available, processes become simpler and everyone involved can collaborate efficiently. This is precisely where SAUTER's enhanced Customer Portal comes in. New features help facility managers, building operators, asset managers and service organisations centrally manage building information, simplify collaboration with customers and make informed decisions based on reliable data.



Central information platform for building operations

Contracts, maintenance documentation, project information and other documents can be managed centrally and assigned directly to individual customers or sites. Intelligent notifications automatically alert users to new content, while search, filter and reporting functions make it easy to see which information has already been viewed or downloaded. This increases transparency in communication and significantly reduces administrative effort.

Higher-quality energy data

New functions enable energy and consumption data to be corrected, supplemented and documented. All changes are fully traceable and can be restored whenever required. This provides building operators with a reliable basis for energy analyses, sustainability reporting and optimisation measures.

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More efficient day-to-day workflows

Enhanced search functions, improved navigation, fewer clicks and a clearer user and permissions management system make everyday work faster and more efficient – particularly in large organisations with multiple sites, users and dashboards.

Security and future readiness

Modern security mechanisms, up-to-date software technologies, optimised cloud processes and greater operational transparency provide the foundation for secure and reliable long-term use.

Customer benefits

- Central platform for building information, documents and services
- Faster communication between building operators, service organisations and end customers
- Higher data quality for energy and operational analyses
- Reduced administrative effort through optimised workflows
- Greater transparency, traceability and IT security

About SAUTER

New building, refurbishment or building operation - SAUTER is your reliable partner for sustainability, operational safety and comfort of real estate. With our intelligent solutions for building control, room automation and technical facility management, we safeguard your investment and support you in achieving your ESG goals. We create sustainable environments. Since 1910.

The SAUTER Group

- Global company headquartered in Basel, Switzerland
- Technology leader in the field of building automation, system integration and building services
- Focus: maximum energy efficiency and sustainability
- Goal: investment and operational safety throughout the entire building life cycle
- Member of the [BACnet Interest Group \(BIG-EU\)](#), [BACnet International](#), [EnOcean Alliance](#) as well as the [eu.bac](#), [KNX](#) and [DALI Alliance \(DiiA\)](#)