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Remote Management: secure remote maintenance of buildings

SAUTER launches Remote Management, a secure VPN connection to the plant for service technicians and facility managers. This service from the cloud makes qualified, expert contact persons from SAUTER available even without being present on site. Building operators benefit from a solution that can be implemented at short notice, faster response times, and long-term operational efficiency.



SAUTER's service specialists support customers all over the world, from the engineering and commissioning through to maintenance and servicing of the building, to preserve the building's value and ensure operational reliability. In recent months, companies have had to quickly switch to "remote". Among other things, the corona crisis also uncovered where investments in technology and related processes had previously fallen short. The time is ripe to consider both short- and long-term solutions that will ensure operational efficiency, keep costs down, and optimise the building for tomorrow. Cloud computing is creating new opportunities in this area as well.

Changing priorities in uncertain times

Particularly in the area of commercial properties, SAUTER has identified the need for remote management. Remote Management is a service from the SAUTER Cloud. The cloud forms the interface between the plant

and the service technician. It authenticates users, regulates authorisations and grants access to selected buildings, plants or applications via a web browser. Remote Management allows the active and immediate provision of services relating to building automation, energy management, related IT infrastructure and software applications. Thus, faults can be rectified faster and maintenance and services carried out more efficiently.

More flexibility and online expert support

The connection between the service technician and the plant creates new flexibility for the building operator. Change requests or application extensions in building management can be carried out regardless of location, and if specialist knowledge is required, experts can be called in online at any time – the cloud makes this possible.

With remote control and remote maintenance via SAUTER's Remote Management, the operation of the property is maintained, no matter what. This service is an investment in state-of-the-art infrastructure and a prerequisite for energy- and cost-optimised building operation in the long term.

Remote Management is available immediately. Get in touch with our sales department.

About SAUTER

As the leading provider of solutions for building automation technology in Green Buildings, SAUTER ensures good climate conditions and a sense of well-being in sustainable environments. SAUTER is a specialist in developing, producing and marketing products and systems for energy-efficient total solutions, and offers a comprehensive range of services to ensure the energy-optimised operation of buildings. Our products, solutions and services enable high energy efficiency throughout the entire life-cycle of a building – from planning and construction through to operation – in office and administrative buildings, research and educational facilities, hospitals, industrial buildings and laboratories, airports, leisure facilities, hotels and data centres. With over 100 years' experience and a track record of technological expertise, SAUTER is a proven system integrator that stands for continuous innovation and Swiss quality. SAUTER provides users and operators with an overview of energy flows and consumption, and therefore of the development of the costs involved.

The SAUTER Group

- Company active worldwide with headquarters in Basel, Switzerland
- Founded in 1910, it is built on more than 100 years of tradition and experience
- With more than 2,700 employees, it is present and active globally
- Complete building management solutions from a single source.
Focus: maximum energy efficiency and sustainability
- Investment protection and operational reliability over the entire building life-cycle
- Technology leader in the building automation and system integration sector
- Member of eu.bac, BACnet Interest Group (BIG-EU), BACnet International, EnOcean Alliance
- Excellent references available at www.sauter-controls.com